

COOKIE POLICY

NEOETF Management Partner S.à r.l.

1. Introduction

NEOETF Management Partner S.à r.l. collects two types of information about you resulting from your use of the website www.neoetf.lu (the "Site") and/or our online exchange platform (and related services) in respect of virtual financial assets (the "Platform"):

personal information, including your name and surname; and
aggregate information which is generated from the practices that we have in place regarding 'cookies' and the Internet Protocol Address ("IP Address") of the users of the Site and/or the Platform.

Our practices regarding the collection and processing of your personal information – when you visit and use the Site and/or the Platform (regardless of where you visit and use them from) - are set in our Privacy Notice.

Correspondingly, the practices that we have in place for the generation of aggregate information are described in Privacy policy and Cookie Policy (the "Policy").

Please read the following carefully to understand how and why the Site and the Platform use your cookies. If you do not accept or agree to the practices described in this Policy, you must exit both the Site as well as the Platform immediately. Continued use will be deemed to amount to your full acceptance and consent.

2. Who is NEOETF Management Partner S.à r.l.?

NEOETF Management Partner S.à r.l. is a company registered in the Grand Duchy of Luxembourg.

Our registered office is at 4, Boulevard de la Foire, L-1528, Luxembourg, Grand Duchy of Luxembourg. Our website is www.neoetf.lu.

3. Cookies

a. What are cookies?

As is common practice with almost all professional websites the Site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience.

This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the Site's functionality.

Cookies contain information that is transferred to your computer's hard drive. A cookie enables the Site to remember users that have already visited. Without a cookie, every time you open a new web page, the server where that page is stored will treat you like a completely new visitor. Cookies allow us to remember your custom preferences such as your language preference and allow you to complete tasks without having to re-enter your information when browsing.

b. How we use cookies?

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this Site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

We may use the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of the Site and the Platform. Namely, by way of illustration, they include cookies that enable you to log into secure areas of the Site and the Platform and make use of certain functionalities (e.g. log-in and access to your personal account and portfolio on the Platform).

Analytical and Performance cookies. They allow us to recognize and count the number of visitors and see how visitors move around the Site and the Platform when using it. This helps us to improve the way and manner in which the Site and the Platform work, such as by ensuring that users are finding what they are looking in a seamless and straightforward manner.

Functionality cookies. These are used to recognize you when you return to the Site and/or the Platform (as relevant). This enables us to personalize our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

Targeting cookies. These cookies record your visit to the Site and/or the Platform, the pages you have visited and the links you have followed. We will use this information to make the Site and the Platform, together with the advertising displayed on them, more relevant to your interests. We may also share this information with third parties for this purpose.

Session cookies. These cookies contain encrypted information to allow our system to uniquely identify you while you are logged in. Session cookies exist only during an online session. They disappear from your computer when you close your browser software. These allow us to process your requests and help us make sure you are who you say you are after you have logged in.

Third party cookies. These cookies allow the Site and the Platform to interact with different websites and trading platforms.

c. **Disabling cookies**

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this).

You can control the use of cookies at the individual browser level, and can even block or reject all or some cookies by activating the relevant setting on your browser. If you do block or reject cookies (including essential cookies), you may still be able to access and use the Site and/or Platform, but your ability to use some of their respective features and areas, together with the services that you connect to through them, may be limited or may simply not function properly.

Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of the Site. Therefore, it is recommended that you do not disable cookies. If you create an account with us, then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out however in some cases they may remain afterwards to remember your site preferences when logged out.

We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in. This Site offers e-commerce or payment facilities and some cookies are essential to ensure that your order is remembered between pages so that we can process it properly. When you submit data to a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence. In order to provide you with a great experience on this Site we provide the functionality to set your preferences for how this Site runs when you use it. In order to remember your preferences, we need to set cookies so that this information can be called whenever you interact with a page is affected by your preferences.

Except for essential cookies, all cookies will expire after a set period of time.

Many browsers allow you to browse privately, whereby cookies are automatically erased after you visit a site. The following is a list of the most common browsers and the way in which you can activate private browsing:

Internet Explorer 8 and later versions: In Private

Safari 2 and later versions: Private Navigation/Browsing

Firefox 3.5 and later versions: Private Navigation/Browsing

Google Chrome 10 and later versions: Incognito

Further information on cookies can be found on various sites such as www.allaboutcookies.com

Social Media Features and Widgets

The Site includes social media features such as Twitter and Facebook links. These features may collect your IP address, which pages you are visiting on the Site, and may set a cookie to enable this feature to function properly. Any personal information that you provide via such social media applications may be collected and used by other members of that social media application and such interactions are governed by the privacy policies of the companies that provide the application. We do not have control over, or responsibility for, those companies or their use of your information.

d. Third party cookies

Please note that third parties (including advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical and performance cookies or targeting cookies.

4. Other information stored

Web server Logs

For security and troubleshooting purposes our web server stores logs of activity on the website. The information stored includes: date, time, IP, page visited, result, amount of data sent and browser used.

5. Updates to this Policy

We will occasionally update this Policy to reflect changes in our practices and services. When we post changes to this Policy, we will revise the "Last Updated" date at the top of this Policy. We recommend that you check this page from time to time to inform yourself of any changes in this Policy or any of our other policies.

6. MORE INFORMATION

If you need additional information, please contact us at office@neoetf.lu.